



## **Restorative Practice**

At The Orchard Centre Restorative Practice is central to everything that we do. Our aim is to develop a healthy community, increase social capital and to manage tension, conflict and antisocial behaviour by using both proactive (building relationships and developing community) and reactive (repairing harm and restoring relationships) approaches.

## **The Restorative Conversation**

Following an incident, the relevant member of relevant staff must carry out a restorative conversation in a timely manner. Our staff carry out these restorative conversations throughout the day, but particularly after an incident with a young person. These conversations can happen at any time and whenever possible before that young person leaves that day. Conversations must happen at the earliest convenience for all parties.

## **The Restorative Eight:**

- What happened?
- What were you thinking at the time?
- What have you thought since?
- How did this make people feel?
- Who has been affected?
- How have they been affected?
- What should we do to put things right?
- How can we do things differently in the future?